



# Neptune Society of Central California



**Greater San Jose**  
798 S. 2<sup>nd</sup> Street  
San Jose, CA 95112  
FD-1322  
408-287-8700

Serving:  
Santa Clara  
Santa Cruz  
San Benito  
Monterey Counties

## Itemized Statement of Pre-Arrangement Services

### General Price List

These prices are effective October 17, 2017

And subject to change without notice.

*Cemetery Broker:*  
Buck Kamphausen

*Cemetery Salesperson:*  
Terry Nellis  
Ronald Haulman  
Brian Malcolm  
A. Doreen Vasquez  
Elin Rene Watkins  
Melanie Corrigan  
Cathleen Lucid

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

Embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

This list does not include prices for certain items that you may ask us to pay for or buy for you, such as coroner fees, State fees, obituary notices and certified copies of death certificates. The prices for those items will be shown on your bill or on the statement describing the cremation goods and services you selected.

Prior to drafting any contract for goods or services, the responsible party or the decedent's survivor who is handling the funeral arrangements is entitled to receive a copy of any preneed agreement in the possession of the funeral establishment that has been signed and paid for in full or in part, by or on behalf of the decedent.

**FOR MORE INFORMATION ON FUNERAL, CEMETERY AND CREMATION MATTERS, CONTACT: DEPARTMENT OF CONSUMER AFFAIRS, CEMETERY AND FUNERAL BUREAU, 1625 NORTH MARKET BLVD., SUITE S-208, SACRAMENTO, CA 95834, (916) 574-7870 FAX (916) 574-8620, WWW.CFB.CA.GOV**



## Itemized Selections

<ul style="list-style-type: none"> <li>● <b>Basic Services of Cremation Specialist and Staff</b></li> </ul> <p>This fee is for our basic services and overhead will be added to the total cost of the arrangements you select. (This fee is already included in our charges for direct cremations and forwarding or receiving remains.) This charge includes, but is not limited to availability of staff 24 hours a day, staff and facilities to respond to initial requests for services, preparation of the deceased with a positive identification system, consultation with responsible party to determine services desired, coordinating service plans with cemetery, crematory and/or other parties involved in the final disposition of the deceased, filing of local death certificate with County Health Department. Providing assistance in filing social security notification form and veterans forms if applicable.</p>	\$ 975	★
<ul style="list-style-type: none"> <li>● <b>Refrigeration</b></li> </ul> <p>Includes unlimited use of our licensed refrigeration holding facility until cremation takes place. If embalming is declined and the final disposition of the deceased is not completed in within 24 hours of the time of death, refrigeration is required by California State regulation, Title 16 Sec.1223(b)</p>	\$ 245	★
<ul style="list-style-type: none"> <li>● <b>Transportation</b></li> </ul> <p>Includes removal from place of death, within a 75 mile radius of our Neptune Society office.</p>	\$ 225	★
<ul style="list-style-type: none"> <li>● <b>Transportation outside our 75mile service area.</b> Beyond this radius we charge.</li> </ul>	\$ 2.50 (per mile one way)	
<ul style="list-style-type: none"> <li>● <b>Cremation fee</b></li> </ul>	\$ 245	★
<ul style="list-style-type: none"> <li>● <b>Use of facility and staff for identification viewing</b> (where available)</li> </ul>	\$ 200	
<ul style="list-style-type: none"> <li>● <b>Use of facility and staff for witnessing of cremation at crematory</b></li> </ul>	\$ 200	
<ul style="list-style-type: none"> <li>● <b>Additional crematory charge</b> (weight over 300 lbs.)</li> </ul>	\$ 375	
<ul style="list-style-type: none"> <li>● <b>Private Formal scattering of ashes at sea (off San Francisco Coast)</b></li> </ul> <p>Our Coast Guard certified yacht is available for private memorial internment services by family and friends. (up to 45 passengers.)</p>	\$ 495-\$1495	
<ul style="list-style-type: none"> <li>● <b>Scattering of cremated remains in our cemetery garden</b></li> </ul>	\$ 1050	★
<ul style="list-style-type: none"> <li>● <b>Cemetery garden endowment care</b></li> </ul>	\$ 75	★
<ul style="list-style-type: none"> <li>● <b>Delivery of cremated remains to a home or cemetery</b> (within our service area)</li> </ul>	\$ 75	
<ul style="list-style-type: none"> <li>● <b>Packaging &amp; shipping cremated remains</b> (within the U.S. registered mail)</li> </ul>	\$ 100	
<ul style="list-style-type: none"> <li>● <b>Minimum alternative container</b></li> </ul>	\$ 45 – 85*	★
<ul style="list-style-type: none"> <li>● <b>Processing &amp; Handling for placement of ashes into urn</b></li> </ul>	\$ 125	★
<ul style="list-style-type: none"> <li>● <b>Airport friendly transport urn</b></li> </ul>	\$ 25*	★
<ul style="list-style-type: none"> <li>● <b>Worldwide coverage</b></li> </ul> <p>This plan extends your coverage throughout the United States and across the world. It guarantees no additional cremation charges regardless of where death may occur. Our plan follows you while traveling or if you move residence outside our service area.</p>	\$ 395	

\*Sales Tax will apply at time of need

**Items with a ★ are included in our package price, if purchased separately these items total \$3,010**

**PROVISION: SELLER WILL EXCHANGE SCATTERING IN CEMETERY GARDEN FOR SCATTERING AT SEA OR RELEASE TO FAMLY OR DESIGNATED PERSON AT TIME OF NEED.**



## Neptune Society Packages

### Direct Cremation Package – Local coverage \$2195

Direct cremation is the disposition of the body by cremation, without the added cost of embalming and formal viewing. Our charges include: cremains scattering in cemetery garden, endowment care, 24 hour emergency alert cards, the basic services of the cremation specialist and staff, transportation of the deceased within our service areas (75 mile radius of Neptune Society office) to our licensed holding and crematory facility, minimum preparation of the deceased, use of a positive identification system, procurement of a death certificate and necessary permits, assistance with filing for benefits through social security and veterans administration (if applicable), refrigeration until the cremation takes place, alternative container, the cremation process, processing and handling of ashes into airport friendly urn, scattering the ashes at sea or release to the family at one of our Neptune Society locations.

### Direct Cremation Package – Away from home coverage \$2590

With the addition of world wide coverage to the above local plan, we will extend your coverage beyond the 75 mile radius of a Neptune Society office to cover the United States and across the world. Cremation will take place locally, wherever the death may occur, the ashes are shipped back to California or wherever you stipulate. This package guarantees no additional cremation charges regardless of where death may occur. Our plan follows you while traveling or if you move residence outside California.

If you elect NOT to purchase a Direct Cremation Package above, but prefer to pay for individual Itemized selections, then these ranges apply:

#### **Minimum Care Services**

Direct cremation	\$2195 - \$3010
Our charge for Direct Cremation (without ceremony) includes: basic services of cremation specialist and staff, refrigeration, transportation to the crematory and cremation fee. Direct cremation charges are based on the deceased being under 300 lbs. <i>If you want to arrange a direct cremation you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without covering) The containers we provide are fiberboard (heavy cardboard)</i>	
Direct cremation with container provided by purchaser <i>Container must meet applicable State and crematory requirements</i>	\$2150 - \$3010
Direct cremation with alternative container provided by Neptune Society <i>Price includes our minimum alternative container</i>	\$2195 - \$2590



## The Neptune Society Difference

We're different, here's why:

- We provide a **100% Service Guarantee**. If we ever fail to live up to expectations, we'll make things right or refund that portion of the service.
- We adhere to or exceed industry standards and guidelines for identification
- We have trained, knowledgeable and courteous staff to guide you through the process
- We allow inspection of our facilities
- We use modern state of the art equipment
- We own our equipment and facilities
- We have a proven reputation with more than 40+ years in business, we'll be here when you need us
- We are members in good standing with the Better Business Bureau
- We cremate only one person at a time
- We cremate only human remains in our crematory (no pets)
- We are licensed and inspected by the Department of Consumer Affairs
- We are a local family owned business, not answering to corporate stockholders looking for higher sales and profits
- We offer 0% financing with easy monthly payment options
- We offer coverage anywhere in the world
- We have a straightforward approach, no up-selling, no hidden costs
- We are the original cremation society, since 1973. We are experienced and trusted.

Here's what you can expect:

- 24 hour availability to respond to service request
- Prompt and courteous pick-up of the deceased to our nearest facility
- Care of the body prior to cremation
- Preparation of the death certificate and permits
- Administrative assistance for communications with responsible parties
- Managerial support to supervise and document the cremation process
- A cremation container, in which the body is placed for cremation
- The cremation process itself
- A temporary container for the cremated remains

### **Your choice of final disposition:**

- Scatter the ashes at sea
- Release to the family or designated person or place
- Scatter the ashes in a cemetery garden

